

Main Roads Western Australia Annual Report 2019 - GRI Content Index



GRI Standard	Disclosure	Page number(s) and/or URL(s)	Part Omitted	OMISSION Reason	Explanation
GRI 101: Foundation 2016					
General Disclosures					
GRI 102: General Disclosures 2016	Organizational profile				
	102-1 Name of the organization	Main Roads Western Australia			
	102-2 Activities, brands, products, and services	About Us: Our Role			
	102-3 Location of headquarters	About Us: Our Minister Legislation, Role and Operations Contact Us			
	102-4 Location of operations	About Us: Our Minister Legislation, Role and Operations Our Regions Projects Travel Map			
	102-5 Ownership and legal form	About Us, Enabling Legislation			
	102-6 Markets served	About Us, Extent of Operations Our Regions Improving Customer Experience			
	102-7 Scale of the organization	About Us, Extent of Operations Our People Our Regions Projects Travel Map Our Finances Financial and Other Disclosures: Financial Targets: Actuals Compared to Budget, Significant Contractors Road Facts Summary Sheet			
	102-8 Information on employees and other workers	Our People: Our Profile	Omissions include not reporting by employment contract, no discussion of significant activities undertaken by others and no explanation of how the data is compiled		
	102-9 Supply chain	About Us, Extent of Operations About Us, Value Chain			

		Prequalification Financial and Other Disclosures: Significant Contractors			
	102-10 Significant changes to the organization and its supply chain	Achieving Government Goals: Changes since last report			
	102-11 Precautionary Principle or approach	Managing the Environment: Environmental Management of Road Projects			
	102-12 External initiatives	Our Governance Model: Our Commitment Governing Bodies: Risk Management Additional Governance Disclosures: Delegation of Authority, Integrated Management System Managing the Environment: Environmental Management of the Road Network, Sustainability Assessment in Projects and Operations Enhancing Safety, Health and Wellbeing: Proactive Safety, Health and Wellbeing	Managing the Environment: Environmental Management System; Road Management: Road Safety		
	102-13 Membership of associations	Sustainability: Behaviour ARRB Group; Austroads Ltd Board; CEEID CEO Group; National Engineers Registration Board; PATREC Board; ROADS foundation board; World Road Association (PIARC) Council; UWA Engineering Foundation Advisory Board; Transport Certification Australia Ltd Board; Roadside Conservation Committee; Infrastructure Sustainability Council of Australia; Australian Asphalt Pavement Association; Engineers Australia; IPWEA; Sustainable Built Environment National Research Centre			
	Strategy				
	102-14 Statement from senior decision-maker	Managing Directors Review			
	102-15 Key impacts, risks, and opportunities	Our Sustainable Approach and Defining Materiality Linking Strategy, Futures, Innovation and Research Governing Bodies: Risk Management			
	Ethics and integrity				
	102-16 Values, principles, standards, and norms of behaviour	Code of Conduct Linking Strategy, Futures, Innovation and Research Additional Governance Disclosures			

	102-17 Mechanisms for advice and concerns about ethics	Additional Governance Disclosures Code of Conduct Complaints and Feedback			
	Governance				
	102-18 Governance structure	Our Governance Model Governing Bodies Our Structure Corporate Information			
	102-19 Delegating authority	Governing Bodies Additional Governance Disclosures: Delegation of Authority			
	102-20 Executive-level responsibility for economic, environmental, and social topics	Governing Bodies Our Leaders			
	102-21 Consulting stakeholders on economic, environmental, and social topics	Improving Customer Experience Governing Bodies Our Commitments to You	Processes for consultation between highest governance body and stakeholders		
	102-22 Composition of the highest governance body and its committees	Our Leaders Governing Bodies	Some data exclusions including tenure, other significant positions, inclusion in under-represented social groups		
	102-23 Chair of the highest governance body	Our Leaders Governing Bodies Our Governance Model			
	102-25 Conflicts of interest	Our Governance Model Conflicts of Interest			
	102-26 Role of highest governance body in setting purpose, values, and strategy	Our Governance Model Governing Bodies: Corporate Executive Our Value Creation Model			
	102-27 Collective knowledge of highest governance body	Governing Bodies: Corporate Executive Our Sustainable Approach and Defining Materiality			
	102-31 Review of economic, environmental, and social topics	Our Sustainable Approach and Defining Materiality Governing Bodies: Risk Management			
	102-32 Highest governance body's role in sustainability reporting	Our Sustainable Approach and Defining Materiality Overview			
	Stakeholder engagement				

	102-40 List of stakeholder groups	Improving Customer Experience: Our Customers Financial and Other Disclosures: Stakeholder Map - Stakeholder Inclusiveness			
	102-41 Collective bargaining agreements	99.98%			
	102-42 Identifying and selecting stakeholders	Improving Customer Experience Our Minister, Legislation, Role and Operations: Our Role			
	102-43 Approach to stakeholder engagement	Improving Customer Experience Our Governance Model Our People: Developing our People, Employee Relations and Recruitment Financial and Other Disclosures: Refining our Stakeholder Engagement Approach			
	102-44 Key topics and concerns raised	Improving Customer Experience			
	Reporting practice				
	102-45 Entities included in the consolidated financial statements	Financial Statements and Notes			
	102-46 Defining report content and topic Boundaries	Our Sustainable Approach and Defining Materiality Overview: Reporting Frameworks			
	102-47 List of material topics	Our Sustainable Approach and Defining Materiality			
	102-48 Restatements of information	No restatements			
	102-49 Changes in reporting	No significant changes			
	102-50 Reporting period	Overview			
	102-51 Date of most recent report	Overview			
	102-52 Reporting cycle	Overview			
	102-53 Contact point for questions regarding the report	Overview: Comments and Feedback			
	102-54 Claims of reporting in accordance with the GRI Standards	Overview: Reporting Journey			
	102-55 GRI content index	Global Reporting Initiatives Content Index			
	102-56 External assurance	Statement of Certification Auditor General's Opinion Financial Statements and Notes Financial and Other Disclosures			
GRI Standard	Disclosure	Page number(s) and/or URL(s)	Omission		
			Part Omitted	Reason	Explanation
Material Topics					
GRI 200 Economic Standard Series					
Economic Performance					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Addressing our Most Important Material Issues - Value for Money			

		Our Value Creation Model GRI Topics, Value Chain, Impact			
	103-2 The management approach and its components	Our Governance Model Governing Bodies Financial and Other Disclosures			
	103-3 Evaluation of the management approach	Achieving Government Goals Performance Measures			
GRI 201: Economic Performance 2016	201-1 Direct economic value generated and distributed	Our Finances Financial Statements and Notes			
	201-2 Financial implications and other risks and opportunities due to climate change	Managing the Environment: Climate Change Adaptation Climate Change			
	201-3 Defined benefit plan obligations and other retirement plans	Financial Statements and Notes			
	201-4 Financial assistance received from government	Financial Statements and Notes Our Finances Our Performance Performance Measures: Summary of Key Performance Indicators and Outcomes			
Market Presence					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Addressing our Most Important Material Issues - Regional Presence and Development Our Value Creation Model GRI Topics, Value Chain, Impact Our Regions			
	103-2 The management approach and its components	Our People Employment Aboriginal Participation WA Industry Participation Strategy			
	103-3 Evaluation of the management approach	Our People WA Industry Participation Strategy			
GRI 202: Market Presence 2016	202-2 Proportion of senior management hired from the local community	To be eligible for permanent appointment to the Western Australia public sector it is essential that applicants are an Australian citizen or have permanent resident status in Australia.	Information expressed as a percentage	Information unavailable	
Indirect Economic Impacts					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Addressing our Most Important Material Issues - Congestion & Freight Productivity			

		Our Value Creation Model GRI Topics, Value Chain, Impact			
	103-2 The management approach and its components	Road Management Road Efficiency Traffic Congestion Management Program Heavy Vehicles			
	103-3 Evaluation of the management approach	Performance Measures: Summary of Key Performance Indicators and Outcomes			
GRI 203: Indirect Economic Impacts 2016	203-1 Infrastructure investments and services supported	Achieving Government Goals Our Performance Road Facts Summary Sheet Facts and Figures			
Procurement Practices					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Addressing our Most Important Material Issues - Procurement Practices Our Value Creation Model GRI Topics, Value Chain, Impact Contracting to Main Roads			
	103-2 The management approach and its components	Financial and Other Disclosures Contracting to Main Roads			
	103-3 Evaluation of the management approach	Financial and Other Disclosures			
GRI 204: Procurement Practices 2016	204-1 Proportion of spending on local suppliers	Financial and Other Disclosures About Us: Our Minister Legislation, Role and Operations	All of disclosure	Information unavailable	System unavailable at time of report
Anti-corruption					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Addressing our Most Important Material Issues - Good Public Policy Our Value Creation Model GRI Topics, Value Chain, Impact			
	103-2 The management approach and its components	Additional Governance Disclosures			
	103-3 Evaluation of the management approach	Financial and Other Disclosures			
GRI 205: Anti-corruption 2016	205-1 Operations assessed for risks related to corruption	Additional Governance Disclosures Main Roads is continuing to assess all business units to identify and rate fraud and corruption risks			
	205-2 Communication and training about anti-corruption policies and procedures	Additional Governance Disclosures			

		All metropolitan and regional offices have received presentations on anticorruption policies and procedure			
	205-3 Confirmed incidents of corruption and actions taken	No incidents of corruption			
GRI 300 Environmental Standards Series					
Materials					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Managing the Environment: Materials for Road Building			
		Environmental Footprint			
	103-2 The management approach and its components	Managing the Environment: Materials for Road Building Environmental Footprint			
	103-3 Evaluation of the management approach	Managing the Environment: Sustainability Assessment in Projects and Operations			
GRI 301: Materials 2016	301-1 Materials used by weight or volume	Managing the Environment: Materials for Road Building			
	301-2 Recycled input materials used	4.09%			
	301-3 Reclaimed products and their packaging materials	Not Applicable	All of disclosure	Not applicable	Main Roads does not produce a product or service with packaging that meets the criteria for this disclosure
Energy					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Managing the Environment: Emissions and Energy Environmental Footprint Sustainable Transport			
	103-2 The management approach and its components	Managing the Environment: Emissions and Energy Environmental Footprint Sustainable Transport Road Efficiency Community Access			
	103-3 Evaluation of the management approach	Managing the Environment: Sustainability Assessment in Projects and Operations			
GRI 302: Energy 2016	302-1 Energy consumption within the organization	Managing the Environment: Emissions and Energy			

		<p>Main Roads adheres to the National Greenhouse and Energy Reporting Scheme and utilises the National Carbon Accounting Guidelines to calculate the energy intensity of the various energy sources Main Roads utilises.</p> <p>National Greenhouse and Energy Reporting</p> <p>National Greenhouse Accounts Factors</p>			
	302-2 Energy consumption outside of the organization	<p>Managing the Environment: Emissions and Energy</p> <p>Main Roads adheres to the National Greenhouse and Energy Reporting Scheme and utilises the National Carbon Accounting Guidelines to calculate the energy intensity of the various energy sources Main Roads as reported by its supply chain.</p> <p>National Greenhouse and Energy Reporting</p> <p>National Greenhouse Accounts Factors</p>			
	302-3 Energy intensity	Managing the Environment: Emissions and Energy			
	302-4 Reduction of energy consumption	<p>Managing the Environment: Emissions and Energy</p> <p>Not achieved</p>			
	302-5 Reductions in energy requirements of products and services	<p>Managing the Environment: Emissions and Energy</p> <p>Not achieved</p>			
Water					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	<p>GRI Topics, Value Chain, Impact</p> <p>Environmental Footprint</p>			
	103-2 The management approach and its components	Environmental Footprint			
	103-3 Evaluation of the management approach	Environmental Footprint			
GRI 303: Water 2016	303-1 Water withdrawal by source	<p>Buildings - 33,296kl</p> <p>Construction scheme - 26,960 kl</p> <p>Construction Groundwater - 1,660,729 kl</p> <p>Surface water - 298,745 kl</p>			
	303-3 Water recycled and reused	5,168 kl			
Biodiversity					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	<p>Our Sustainable Approach and Defining Materiality: Defining Materiality</p> <p>Our Value Creation Model</p> <p>GRI Topics, Value Chain, Impact</p> <p>Managing the Environment: Our Unique Environment</p> <p>Environment and Heritage</p>			

	103-2 The management approach and its components	Managing the Environment: Environmental Management of Road Projects, Environmental Management of the Road Network, Environmental Management of Buildings and Depots, Screening all Projects for Impacts Environmental Management at Main Roads			
	103-3 Evaluation of the management approach	Managing the Environment: Key Performance Indicators, Committed to Continual Improvement, Sustainability Assessment in Projects and Operations Construction Project Reports			
GRI 304: Biodiversity 2016	304-1 Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	Managing the Environment: Our Unique Environment Projects website Project Sustainability Reports Our Environment			
	304-2 Significant impacts of activities, products, and services on biodiversity	Managing the Environment: Our Unique Environment, Screening all Projects for Impacts Projects website Project Sustainability Reports			
	304-3 Habitats protected or restored	Managing the Environment: Revegetation and Offsets			
	304-4 IUCN Red List species and national conservation list species with habitats in areas affected by operations	Managing the Environment: Our Unique Environment Our Environment			
Emissions					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Managing the Environment: Emissions and Energy Environmental Footprint: Energy & Emissions			
	103-2 The management approach and its components	Managing the Environment: Carbon Reduction Plan			
	103-3 Evaluation of the management approach	Managing the Environment: Emissions and Energy, Carbon Reduction Plan, Sustainability Assessment in Projects and Operations			
GRI 305: Emissions 2016	305-1 Direct (Scope 1) GHG emissions	Managing the Environment: Emissions and Energy Main Roads adheres to the National Greenhouse and Energy Reporting Scheme and utilises the National Carbon Accounting Guidelines to calculate scope 1 carbon emissions			
	305-2 Energy indirect (Scope 2) GHG emissions	Managing the Environment: Emissions and Energy			

		Main Roads adheres to the National Greenhouse and Energy Reporting Scheme and utilises the National Carbon Accounting Guidelines to calculate scope 2 carbon emissions			
	305-3 Other indirect (Scope 3) GHG emissions	Managing the Environment: Emissions and Energy Main Roads adheres to the National Greenhouse and Energy Reporting Scheme and utilises the National Carbon Accounting Guidelines to calculate scope 3 carbon emissions			
	305-4 GHG emissions intensity	Managing the Environment: Emissions and Energy			
	305-5 Reduction of GHG emissions	Managing the Environment: Emissions and Energy Not Achieved			
Effluents and Waste					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Managing the Environment: Management of Environmental Incidents, Materials for Road Building, Waste Management: Roadsides, Buildings and Facilities Environmental Footprint: Road Building Materials, Discharges to Water, Water run-off			
	103-2 The management approach and its components	Managing the Environment: Management of Environmental Incidents, Materials for Road Building, Waste Management: Roadsides, Buildings and Facilities			
	103-3 Evaluation of the management approach	Managing the Environment: Management of Environmental Incidents, Materials for Road Building, Waste Management: Roadsides, Buildings and Facilities			
GRI 306: Effluents and Waste 2016	306-2 Waste by type and disposal method	Managing the Environment: Materials for Road Building Information on waste and recycling has been provided through project reporting, where the operational control for waste management practices is with a third party and through information provided by waste disposal contractors. Compliance with the Infrastructure Sustainability Rating Tool Waste Credits assists in providing assurance for waste management practices			
	306-3 Significant spills	Managing the Environment: Management of Environmental Incidents			
Environmental Compliance					

GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Managing the Environment Environment and Heritage			
	103-2 The management approach and its components	Managing the Environment			
	103-3 Evaluation of the management approach	Managing the Environment			
GRI 307: Environmental Compliance 2016	307-1 Non-compliance with environmental laws and regulations	Managing the Environment: Management of Environmental Incidents			
Supplier Environmental Assessment					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Managing the Environment About Us - Extent of Operations			
	103-2 The management approach and its components	Managing the Environment Prequalification Process			
	103-3 Evaluation of the management approach	Managing the Environment			
GRI 308: Supplier Environmental Assessment 2016	308-2 Negative environmental impacts in the supply chain and actions taken	Managing the Environment: Management of Environmental Incidents			
GRI 400 Social Standards Series					
Employment					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact About Us - Extent of Operations Keeping WA Moving Employment			
	103-2 The management approach and its components	Our People Aboriginal Participation WA Industry Participation Strategy			
	103-3 Evaluation of the management approach	Our People: Key Performance Indicators, Our Profile			
GRI 401: Employment 2016	401-1 New employee hires and employee turnover	Our People: Our Profile Have not reported by age group or region	Age Group and Region	Information unavailable	System unavailable at time of report

	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	Working With Us: Benefits	Benefits have been provided which are typically available to temporary and part-time employees but there may be some variation depending on the terms of employment	Information unavailable	System unavailable at time of report
Labor/Management Relations					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Our People: Employee Relations and Recruitment			
	103-2 The management approach and its components	Our People: Employee Relations and Recruitment			
	103-3 Evaluation of the management approach	Our People: Employee Relations and Recruitment			
GRI 402: Labor/Management Relations 2016	402-1 Minimum notice periods regarding operational changes	All Main Roads industrial instruments provide for consultation mechanisms and notification of change requirements. During the last year Main Roads has undergone significant organisational change. These changes have been managed in accordance with the notification of change requirements. All agreements provide for the establishment of a Joint Consultative Committee which is the conduit for regular consultation. Updates of the status of organisational change are provided as a specific agenda item at these meetings. Updates of the status of organisational change are provided as a specific agenda item at these meetings. The agreements do not provide a specific period for notice. However, we notify employees and the unions as soon as practicable of any changes. Typically, between eight to 20 weeks' notice is given.			
Occupational Health and Safety					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Enhancing Safety, Health and Well-being: Proactive Safety, Health and Wellbeing Operational Performance: Road Management Temporary Traffic Management			
	103-2 The management approach and its components	Enhancing Safety, Health and Well-being: Safety, Health and Wellbeing Framework Operational Performance: Road Management Temporary Traffic Management Occupational Safety & Health			

	103-3 Evaluation of the management approach	Enhancing Safety, Health and Well-being: Key Performance Indicators			
GRI 403: Occupational Health and Safety 2016	403-1 Workers representation in formal joint management-worker health and safety committees	Governing Bodies: Corporate Safety Health and Wellbeing Committee 100% of the organisation and integrated business partners (ISP's) are formally represented by SHW Committees.			
	403-2 Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	Enhancing Safety, Health and Wellbeing: Key Performance Indicators			
Training and Education					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Our People: Our Profile, Sustaining our Workforce Learning and Development Priority Start WA Industry Participation Strategy			
	103-2 The management approach and its components	Our People: Our Profile, Sustaining our Workforce Learning and Development Priority Start WA Industry Participation Strategy			
	103-3 Evaluation of the management approach	Our People: Key Performance Indicators, Developing our Employees Financial and Other Disclosures: Government Building Training Policy			
GRI 404: Training and Education 2016	404-2 Programs for upgrading employee skills and transition assistance programs	Our People: Our Profile, Sustaining our Workforce Learning and Development Priority Start WA Industry Participation Strategy			
	404-3 Percentage of employees receiving regular performance and career development reviews	Our People: Key Performance Indicators	Information only provided for directly employed staff, not entire workforce	Information unavailable	Information not captured
Diversity and Equal Opportunity					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Our People: Promoting Diversity and Equal Opportunity Diversity			

		Financial and Other Disclosures: Sustainable Procurement, Buy Local and WA Industry Participation			
	103-2 The management approach and its components	Our People: Promoting Diversity and Equal Opportunity Diversity			
	103-3 Evaluation of the management approach	Our People: Key Performance Indicators, Women in Leadership, Aboriginal Employment			
GRI 405: Diversity and Equal Opportunity 2016	405-1 Diversity of governance bodies and employees	Governing Bodies Our Leaders Our People: Our Profile	Information not expressly provided, only implied	Information unavailable	Oversight
Non-discrimination					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Our People Promoting Diversity and Equal Opportunity Improving Customer Experience: Disability Access and Inclusion Action Plan 2018-2020 Diversity Code of Conduct Action Plans: Disability Action and Inclusion Plan			
	103-2 The management approach and its components	Our People Promoting Diversity and Equal Opportunity Diversity Code of Conduct Action Plans: Disability Action and Inclusion Plan			
	103-3 Evaluation of the management approach	Our People: Key Performance Indicators Community Access: Key Performance Indicators Improving Customer Experience: Community Perception Survey			
GRI 406: Non-discrimination 2016	406-1 Incidents of discrimination and corrective actions taken	No incidents of discrimination			
Freedom of Association and Collective Bargaining					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Our People: Employee Relations and Recruitment			

		Our employees are covered by enterprise bargaining agreements between the Commissioner of Main Roads and each of the unions. The process of negotiation and registration provides opportunities for key stakeholders to provide input into the provisions of the agreements. In particular recognising the needs of employees and Main Roads' business. All employees are free to join unions and we recognise the integral role of unions in the agreement making process.			
	103-2 The management approach and its components	Our People: Employee Relations and Recruitment			
	103-3 Evaluation of the management approach	Our People: Employee Relations and Recruitment			
GRI 407: Freedom of Association and Collective Bargaining 2016	407-1 Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	We allow freedom and association on all our sites and operations.	Specific information on sites that may be at risk	Information unavailable	Specific risk assessment not undertaken as this is not considered a significant risk
Rights of Indigenous Peoples					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Promoting Diversity and Equal Opportunity: Reconciliation Action Plan Action Plans Heritage			
	103-2 The management approach and its components	Our People: Reconciliation Action Plan, Aboriginal Employment Managing the Environment: Management of Aboriginal Heritage Sites in Road Projects Action Plans Heritage			
	103-3 Evaluation of the management approach	Our People: Reconciliation Action Plan, Aboriginal Employment Managing the Environment: Management of Aboriginal Heritage Sites in Road Projects Action Plans Heritage			
GRI 411: Rights of Indigenous Peoples 2016	411-1 Incidents of violations involving rights of indigenous peoples	Managing the Environment: Management of Aboriginal Heritage Sites in Road Projects No incidents			
Local Communities					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact			

		Improving Customer Experience: Engaging with Local Communities			
	103-2 The management approach and its components	Improving Customer Experience: Engaging with Local Communities Financial & Other Disclosures: Refining our Stakeholder Engagement Approach			
	103-3 Evaluation of the management approach	Improving Customer Experience: Key Performance Indicators, Community Perception Survey,			
GRI 413: Local Communities 2016	413-1 Operations with local community engagement, impact assessments, and development programs	Improving Customer Experience: Engaging with Local Communities, Projects Projects			
	413-2 Operations with significant actual and potential negative impacts on local communities	Projects Travel Map Interactive Map 2017-18	Updated Map	Information unavailable	Oversight
Supplier Social Assessment					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Improving Customer Experience: Engaging with Local Communities Enhancing Safety, Health and Wellbeing: Proactive Safety, Health and Wellbeing Financial & Other Disclosures - Sustainable Procurement and Buy Local Prequalification			
	103-2 The management approach and its components	Improving Customer Experience: Engaging with Local Communities Enhancing Safety, Health and Wellbeing: Proactive Safety, Health and Wellbeing Financial & Other Disclosures - Sustainable Procurement and Buy Local Prequalification Main Roads is a member of the Infrastructure Sustainability Council of Australia Modern Slavery Coalition which is developing a response to modern slavery and associated legislation for the road construction industry			
	103-3 Evaluation of the management approach	Improving Customer Experience: Engaging with Local Communities Enhancing Safety, Health and Wellbeing: Proactive Safety, Health and Wellbeing			

		Financial & Other Disclosures - Sustainable Procurement and Buy Local Prequalification			
GRI 414: Supplier Social Assessment 2016	414-2 Negative social impacts in the supply chain and actions taken	Improving Customer Experience: Engaging with Local Communities Enhancing Safety, Health and Wellbeing: Proactive Safety, Health and Wellbeing Financial & Other Disclosures - Sustainable Procurement and Buy Local Prequalification Project Bank Accounts Subcontractor payment delay			
Public Policy					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Our Minister, Legislation, Role and Operations Additional Governance Disclosures About Us			
	103-2 The management approach and its components	Our Governance Model Additional Governance Disclosures			
	103-3 Evaluation of the management approach	Our Finances Our Performance Our Outcomes Performance Measures Auditor General's Opinion			
GRI 415: Public Policy 2016	415-1 Political contributions	Not Applicable			
Customer Health and Safety					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Road Management: Road Safety Management Progress, Pedestrian Safety Initiatives at Traffic Signals, Access and Permits Road Safety			
	103-2 The management approach and its components	Providing a Safe Road Environment Road Management: Road Safety Management Progress, Pedestrian Safety Initiatives at Traffic Signals, Access and Permits			

		Management System, Policy & Guidelines, Safe System Approach			
	103-3 Evaluation of the management approach	Road Safety: Key Performance Indicators			
		Our Sustainable Approach and Defining Materiality: Defining Materiality			
GRI 416: Customer Health and Safety 2016	416-1 Assessment of the health and safety impacts of product and service categories	Road Management: Road Safety Management System, Policy & Guidelines, Safe System Approach			
Marketing and Labelling					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Improving Customer Experience: Open and Transparent Communication Our Commitments to You			
	103-2 The management approach and its components	Improving Customer Experience			
	103-3 Evaluation of the management approach	Improving Customer Experience			
GRI 417: Marketing and Labelling 2016	417-1 Requirements for product and service information and labelling	Our Commitments to You <p>Generally this type of product or service information is not applicable to road network construction and operation. However we have extensive processes in place, most significantly road safety, environmental screening and sustainability assessment to ensure that our practices and thus our customers are adequately informed of consequences of the road network and the impacts of its use</p>			
Customer Privacy					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	Our Sustainable Approach and Defining Materiality: Defining Materiality Our Value Creation Model GRI Topics, Value Chain, Impact Additional Governance Disclosures: Customer Privacy Privacy			
	103-2 The management approach and its components	Additional Governance Disclosures: Customer Privacy Privacy Privacy			
	103-3 Evaluation of the management approach	Additional Governance Disclosures: Customer Privacy			
GRI 418: Customer Privacy 2016	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	No complaints			

GRI Topics, Our Value Chain and Impacts

The table below describes where within our value chain our significant impacts occur and if they occur as a direct result of our activities, through a business or contractual relationship or from the use of the road network itself

Value Chain Activities					
Activity Description	Corporate, policy, funding, and project planning	Operation of Road Network	Maintenance of the Road Network	Deliver public roads infrastructure	Use of the road network itself
Reporting Content					
GRI Topic	Material issues				
Economic Performance	Value for Money	Value for Money	Value for Money	Value for Money	Value for Money
Market Presence	Regional Presence & Development	Regional Presence & Development	Regional Presence & Development	Regional Presence & Development	
In-direct Economic Impacts		Congestion & Freight Productivity	Congestion & Freight Productivity	Congestion & Freight Productivity	Congestion & Freight Productivity
Procurement Practices	Procurement Practices	Procurement Practices	Procurement Practices	Procurement Practices	
Materials			Road Building Materials	Road Building Materials	
Energy & Emissions		Climate Change, Energy & Emissions	Climate Change, Energy & Emissions	Climate Change, Energy & Emissions	Climate Change, Energy & Emissions
Water			Water	Water	
Biodiversity		Biodiversity	Biodiversity	Biodiversity	
Effluents and Waste		Waste Management & Spills	Waste Management & Spills	Waste Management & Spills	Waste Management & Spills
Environmental Compliance	Compliance with Environmental Legislation	Compliance with Environmental Legislation	Compliance with Environmental Legislation	Compliance with Environmental Legislation	
Supplier Environmental Assessment	Supplier Environmental Performance		Supplier Environmental Performance	Supplier Environmental Performance	
Employment	Job Creation		Job Creation	Job Creation	
Labour Management Relations & Freedom of Association	Labour Management Relations & Freedom of Association		Labour Management Relations & Freedom of Association	Labour Management Relations & Freedom of Association	
Occupational Health and Safety	Workforce Safety and Health		Workforce Safety and Health	Workforce Safety and Health	
Training and Education	Training and Education		Training and Education	Training and Education	
Diversity and Equal Opportunities & Equal Remuneration for Women and Men	Diversity and Equal Opportunity		Diversity and Equal Opportunity	Diversity and Equal Opportunity	
Non-Discrimination	Non-discrimination		Non-discrimination	Non-discrimination	
Indigenous Rights	Indigenous Heritage and Native Title		Indigenous Heritage and Native Title	Indigenous Heritage and Native Title	
Local Communities	Local Communities	Local Communities	Local Communities	Local Communities	Local Communities
Anti-Corruption	Anti-Corruption		Anti-Corruption	Anti-Corruption	
Public Policy	Good Public Policy				
Compliance	Legal Compliance		Legal Compliance	Legal Compliance	
Customer Health and Safety		Road Safety	Road Safety	Road Safety	Road Safety
				Significant Impact	