Our commitment to delivering safe, reliable and sustainable transport services to the community is at the core of everything we do.

Our outcome-based framework uses a program management approach to deliver six Services aligned with four Government Goals. The strategic areas of focus in Keeping WA Moving guide delivery of our services:





Movement

Customers

Provide a transport network centred on what our customers need and value

Improve mobility of people and the efficiency of freight



Sustainability

Develop a sustainable transport network that meets social, economic and environmental needs



Safety

Provide improved safety outcomes for all users of the transport network

Services and outcomes aligned with the Governments Goals are shown in the table.

Government Goal	Main Roads Services	Main Roads Outcome
Future jobs and skills Grow and diversify the economy, create jobs and support skills development	State Development	Facilitation of economic and regional development
Strong Communities Safe communities and supported families	Road Safety Community Access	Provision of a safe road environment Improved community access and roadside amenity
Better Places A quality environment with liveable and	Road Maintenance	A well-maintained road network
affordable communities and vibrant regions	Road Efficiency Road Management	Reliable and efficient movement of people and goods

Changes Since Last Report

Road Efficiency was the largest service provision area this year reflecting an increase in spending on projects that improve the efficiency, capacity and utilisation of the existing road network such as the Tonkin Gap Project and the Bunbury Outer Ring Road. State Development was the next biggest area of expenditure.



Main Roads Service	Exp \$ million
Road Safety	175
Road Management	174
Road Efficiency	563
Community Access	36
Road Maintenance	426
State Development	461
TOTAL	1,835

A scorecard providing a summary of how we are performing on a wide range of issues material to our business and our customers is available on pages 14-16.