Acronyms

| BCR | Benefit Cost Ratio |
|--------|---|
| CCTV | Closed-circuit Television |
| CIC | Customer Information Centre |
| CPA | Certified Practising Accountant |
| CPS | Community Perception Survey |
| CRC | Crush Recycled Concrete |
| DAIP | Disability Access and Inclusion Plan |
| EDMS | Electronic Document Management System |
| EEO | Equal Employment Opportunity |
| EV | Electric Vehicle |
| GPS | Global Positioning System |
| GRI | Global Reporting Initiative |
| HVS | Heavy Vehicle Services |
| IPAA | Institute of Public Administration Australia |
| IS | Infrastructure Sustainability |
| ISCA | Infrastructure Sustainability Council of Australia |
| ITS | Intelligent Transport System |
| KPIs | Key Performance Indicators |
| LED | Light-Emitting Diode |
| LTI | Lost-Time Injury |
| NABER | National Australian Built Environment Rating System |
| OGA | Open Graded Asphalt |
| OHS | Occupational Health and Safety |
| PIARC | Permanent International Association of Road Congresses |
| PID | Public Interest Disclosure |
| PSPs | Principal Shared Paths |
| RAP | Reclaimed Asphalt Pavement |
| RAV | Restricted Access Vehicle |
| RNOC | Road Network Operations Centre |
| ROSMA | Road Safety Management System |
| SCATS | Sydney Coordinated Adaptive Traffic System |
| SHW | Safety, Health and Wellbeing |
| WARRIP | Western Australian Road Research and Innovation Program |
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