

We regulate and provide services:

34,000+
heavy vehicle permits issued

4,500+ WA Heavy Vehicle Accredited Operators
2,000+ Heavy Vehicle Pilot Licence Holders

We engage with our customers:

99,900
calls received

1,120 COVID-19 related calls

**5,014** new subscribers to our project updates

2,000+ traffic reports provided monthly to media outlets

Improving the customer experience:

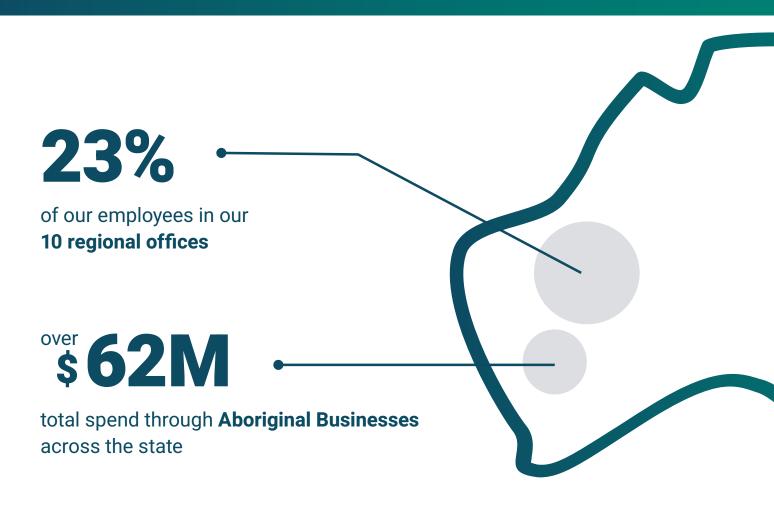
## **★ ★ ★ ★ Community satisfaction** with

Main Roads
90%

Road Safety

92%

Cycleways & Pedestrians 91%



**Environment and Sustainability** 

